

# Warranty

Black Octopus Ltd. enjoys providing you with orthotic braces both plastic & leather that are made with the highest possible standards and manufactured under scrutiny. Accordingly, Black Octopus Ltd. offers the following limited warranty on its braces.

## What is covered by the warranty

Any breakage of the plastic portion of the brace for up to six months. Any defect in the workmanship or durability of the consumable portion of the brace, (straps, velcro, laces, leather) for up to ninety days. Black Octopus Recommends wearing Leather braces with appropriate footwear to mitigate any break down of the leather and prolong the life of the brace.

## What Black Octopus will do

During the warranty period, if the brace is found to be defective, in material or workmanship, we will replace or repair at our option.

## What is not covered under the limited Warranty

- Damage caused by accident, misuse or abuse.
- Braces that have been altered or repaired by someone other than Black Octopus Ltd.
- Warranty coverage to anyone other than the original customer, effective from the date of purchase.
- Warranty does not cover any volumetric changes or volumetric differences from time of casting to to time of interface or there after. Black Octopus Ltd. recommended proper clinical judgement with respect to volume management prior to data collection whether digital or via casting material to mitigate any fitting issues that may arise.
- Black octopus does not warrant any fitting issues that may arise.
- Any repairs or replacements that would exceed the original cost of the brace, including but not limited to any special or consequential damage caused by the use or inability to use this product. Any other warranties other than those described or listed above or from any person or entity other than Black Octopus Ltd. whether implied or otherwise, shall not be binding on Black Octopus Ltd.

